
Services Portfolio

RDG Systems & Software Private Limited

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About RDG Systems & Software

- Set up in 1993 to provide **complete IT solutions** to its clients.
- The company's prime focus is on providing quality and efficient products, solutions and support services to its varied clientele, through its well trained and highly experienced team of skilled and certified engineers and technicians.
- RDG has been certified ISO 9001:2008 since the year 2002.
- RDG has alliances with several industry giants like **HP®** (Business Partner), **EMC** (Velocity Partner), **IBM** (Business Partner), Microsoft® (Business Partner), **Symantec®** (Business Partner) **D-Link®** (Value Added Reseller), **Emerson** Network Power, **Juniper Networks®**, **VXL** and many more.

About RDG Systems & Software

- Our effort has been to seamlessly integrate the **newest applications and technology** into a **wide variety of business environments**.

- Having focused on the **Education vertical**, we have the proud privilege of naming amongst our esteemed clients institutions such as :
 - **Jadavpur University** - VoIP on Wireless SIP Network ,Datacenter & FMS

 - **WBUT** - Thin Client Network

 - **Calcutta University** - Network Service

 - **University of Kalyani** - Datacentre & campus Network

 - **West Bengal State Univ** - Servers

 - **OUAT** - Servers & Campus Network

System Integration

- ❑ Complex technologies and changing business environments are among the main challenges faced by organisations on the path to growth.
- ❑ Taking these elements into account, you need to integrate the latest technology components that can seamlessly align with your business and drive organisational efficiency.
- ❑ Understanding the complexities of the IT environment we extend our system integration expertise to ensure that the technology is in line with your business objectives no matter the size and nature of your organisation.

System Integration

Our integration services include consultancy, system integration and project management of IT services that provide

- Application and enterprise systems integration
 - Business continuity planning
 - Data centres
 - Disaster recovery services
 - Enterprise management
 - Network integration
 - Remote Management Services
 - Platform integration
 - Security infrastructure
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- Strategic alliances with leading technology players further enable us to deliver cost-effective integration services that are steady, scalable, smart, innovative and result oriented for your business.
 - Being a pure-play system Integrator, we deliver the best of breed solutions to customers with our vendor agnostic approach.

Platform Integration

Our platform integration services include:

- ❑ system integration
- ❑ virtualization services that allow for administration of IT resources easily
- ❑ cross-platform migration and internetworking consultancy
- ❑ deployment services for messaging solutions.

Our experience in this field extends to various messaging/ GroupWare platforms like Microsoft Exchange, and Zimbra technology. Our services in platform integration include:

- Server consolidation
- Disaster recovery planning
- Capacity planning
- Messaging/GroupWare

Remote Management Services

Business growth has fuelled the need for optimally managed IT infrastructure that would increase efficiency and ROI while reducing administration overheads. Following this change, our system integration team has initiated remote management services (RMS) through rich partnerships with HP, and Citrix. Our EMS services include project management, consultancy, implementation and integration, audit and the following support services:

- Security Patch Management
- Virus Protection Management
- IT Asset Management
- Monthly Management Reports
- Application Deployment
- Remote Network Monitoring
- Application Addition and Change Notification
- Hardware Change Notification
- Microsoft Windows Event Log Monitoring
- Spyware Removal and Management
- Remote Systems and Network Management
- Remote Desktop Control
- Corporate Policy Enforcement

Network Integration & Security

Ensuring the seamless flow of information across your business, our network integration practice is geared to meet the everyday information flow demands. Our quality service in this space helps prevent network downtime and provides a secure environment for your voice and data infrastructure to operate. Our Network integration practice includes:

- **Voice over IP practice:** We deliver large and complex IP telephony solutions. We provide:
 - IP telephony pre-deployment assessment
 - Design and deployment of converged solution involving IP Telephony/VoIP
 - Migration of existing voice infrastructure to IP telephony/VoIP environment
 - Design and deployment of unified communications solution
 - IP telephony application integration
 - Deployment of IP telephony management platform
 - Proactive network auditing of existing IP telephony network

Network Integration & Security

- **Wide area networking (WAN):** We provide:
 - Design and deployment of enterprise WAN
 - WAN Audit - Network architectural assessment, network performance

- **Security:** We have a full-fledged security practice that assists you in all aspects of your IT network security. We provide:
 - Security policy consulting
 - Security deployment services
 - Security audit services
 - Security certification services

Storage Integration

- ❑ Our keen understanding of various storage technologies as well as hardware, software and networking technologies gives us a valuable insight while delivering **storage integration-(SAN & NAS) solutions**.
- ❑ Our partnership with Storage OEMs such as **EMC, Netapp & HP** is our strength.
- ❑ Issues of data archiving and increased compliance regulations demand that enterprises properly secure and access their electronic communications. Coupled with this are issues related to server limitations and the archival problems that arise from mailbox management
- ❑ We offer **scalable storage integration solutions** that help you adhere to compliance issues while leveraging existing email investments. You can ensure that that your enterprise lowers operational costs while mitigating risk.
- ❑ Our extensive integration skills are backed by a strong **IT infrastructure lifecycle** that helps plan, build, manage and sustain your information infrastructure.

Security Services

The security of your systems and networks needs to keep pace with your business initiatives. In these days of online security threats and breaches, there needs to be a balance between access and security and control of the IT environment. Complying with established security policies we design, integrate, deploy and test to ensure that no breach can occur.

Our system integration team provides a layered security approach that addresses the infrastructure as a whole. Our security services cover the following:

- Servers and desktop
- Remote access
- Strong authentication
- Web content filtering
- Encryption
- Network admission control

Security Services

- ❑ Our security service extends to identity management comprising processes and technologies that provide secure access across your enterprise. We offer identity management/single sign on solutions that help provide improved security by allowing real-time permissioning and user management. Our security services include:
 - ❑ Implementation and integration services
 - ❑ Role based access control
 - ❑ Design and profiling
 - ❑ Solution architecture



Thank You.